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Effects of Case-Based E-Learning on Second-Year College Students' Personal Epistemic Beliefs and Problem-Solving Abilities:
 Ill-Defined Environmental Engineering Design Problems

Ikseon Choi :: Yi-Chun Hong :: Nadia Kellam
 David Gattie :: Melissa Gay :: Lucas J Jensen
 Hyojin Park :: Younseok Lee

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Introduction

Ill-Defined, Real-World Problems

Uncertainty

Characteristics
 Complex situations surrounded by multiple perspectives

Diverse solutions

Multiple criteria for evaluating the solution

Students need different abilities and skills for ill-defined, real-world problems

(Jonassen, 1997, 2000; Kitchener, 1983; Shin, Jonassen, & MaGee, 2003; Schraw, Dunkle, & Bendixen, 1995; Woods, 1983)

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Theoretical Framework

Personal Epistemic Beliefs

Definition

One's beliefs about knowledge, knowing, and learning (Hofer & Pintrich, 2002)

Personal Epistemic beliefs vs. Learning

- What is knowledge?
- How is knowledge constructed?
- How is knowledge evaluated?
- Where does knowledge reside?
- How does knowing occur?

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Theoretical Framework

Personal Epistemic Beliefs

Personal epistemic beliefs

- Approaching the learning process
- Evaluating information
- Constructing new knowledge
- Building arguments
- Creating solutions
- Making decisions in complex, undefined problem space

could determine

Personal Epistemic beliefs → solving → unclearly defined, complex problems

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Theoretical Framework

Sophomores' Epistemic Positions

Perry's (1968/1999) epistemic development scheme

Dualism

- Black-and-white thinking

Multiplicity

- Acknowledging uncertainty
- Accepting multiple opinions

Contextual Relativism

- acknowledging the importance of contexts for meaning-making

Commitment within Relativism

- adding ethical and moral responsibility and professional commitments to contextual relativism


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Theoretical Framework
Sophomores' Epistemic Positions

King and Kitchener's (1994) reflective judgment model


Pre-reflective

Believing that knowledge is certain




Quasi-reflective

Acknowledging uncertainty in problems and knowledge



Reflective Thinking

Knowledge is personally constructed from a variety of sources



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Theoretical Framework
Choi & Lee's (2009) previous study

Classroom Discussion
(Peer Interactions)

Case Problems Multiple Perspectives Experts' Solutions Theories & Literature Comments on the Results

Adjusted Constructivist Learning Environment Model

Understanding Problem Contexts	Identifying Problems	Generating Possible Solutions	Choosing Solutions w/ Justification	Evaluating Solutions
Stage 1 Reviewing Problems	Stage 2 Analyzing Problems	Stage 3 Creating Solutions	Stage 4 Making Decisions	Stage 5 Comments on the Results

Process of Ill-Structured Problem solving
Interface Design Scheme

Identifying problems. Generating solutions.

Identifying problems.

Generating solutions.

Identifying problems. Generating solutions.

Reflecting on Lessons Learned.

Learning Activities

Learning Process →

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Theoretical Framework
Choi & Lee's (2009) previous study

A student's response to a pre-test

The problem is that Ben is a disruption to the other students in the class. Ms. Williams does not know what to do to solve this problem. Also, there are other students in the class with behavior problems, and this causes even more of an issue in the classroom.

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Theoretical Framework
Choi & Lee's (2009) previous study

A student's response to a post-test

The problem that I see in this case is that Mrs. Williams teaching style and attitude towards Ben is not working with the way that Ben learns. Ben is great at inventing things and working with his hands. He also has a lot of energy. From the description, it sounds like Mrs. Williams does a lot of seated book work in her class and she seems to have given up on Ben, saying that she had "no other option but to keep him in her class." I really believe that it is this type of teaching and thinking by Mrs. Williams that is causing the problem in this case. Also, if the other students are making fun of Ben so much, then this classroom is probably not a strong community of learners, but is a group of individual students coexisting in the same classroom. It sounds as if Mrs. Williams has done little to try to build up a classroom environment in which everyone is accepted, loved, and seen as a vital part of the class. Yes, Ben has problems relating socially to the other students, and seems to have a lot of energy, but it sounds like, instead of looking inwardly at what she could do to improve and attempting to make changes to help her students, she is simply placing the blame on them and trying to get them labeled so they can be moved out of her classroom.


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Theoretical Framework
Purpose of the Study

Design and validate a case-based e-learning module that


- Promotes the epistemic development of the second-year engineering students from a dualistic level to a multiplicity level or beyond

Dualism



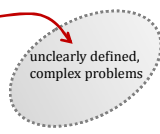
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Multiplicity



- Improve their abilities to deal with ill-defined, real-world problems

Abilities



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Theoretical Framework
Case-Based E-Learning Module

Phase I

Exploring Situations

Phase II

Constructing Reality

Phase III

Creating Solutions

Phase IV

Reflecting on the product & the process

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Theoretical Framework
Case-Based E-Learning Module

Phase I Phase II Phase III Phase IV

Phase I. Exploring Situations

- A real-world case problem is introduced
- Students build their initial ideas about problems and solutions
- Students may realize the limitations of their thinking
- Students may begin to consider engineering design as a process instead of a product

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Theoretical Framework
Case-Based E-Learning Module

Phase I Phase II Phase III Phase IV

Phase II. Constructing Reality

- Multiple issues related to the problem are introduced
- Interpretations of the issues by stakeholders and experts are provided
- Content information for related issues is provided

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Theoretical Framework
Case-Based E-Learning Module

Phase I Phase II Phase III Phase IV

Phase III. Creating Solutions

- Solutions proposed by different experts are provided
- Solutions addressed by multiple perspectives are provided

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Theoretical Framework
Case-Based E-Learning Module

Phase I Phase II Phase III Phase IV

Phase IV. Reflection

- Students are asked to reflect on the process
- Students are asked to reflect on their solutions

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Methods
Research Questions

- Do the learning activities and the given learning resources in each phase of a given case-based e-learning module improve students' ability to deal with ill-defined, real-world problems?
- Does the overall learning experience with a given case-based e-learning module improve students' ability to deal with ill-defined, real-world problems?
- Does the overall learning experience with a given case-based e-learning module promote students' epistemic growth?

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Methods
Implementation

Course Title
 Introduction to Environmental Engineering and Sustainability

Participants
 31 students

Timeline

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Methods **Research Design**

- 1 **Pre-test**
 - Epistemic belief survey
 - Transfer of problem solving skills test
- 2 **Case-based E-learning Module**
- 3 **Post-test**
 - Epistemic belief survey
 - Transfer of problem solving skills test
 - Perceived learning experience survey

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Results **Gain Test: Problem-Solving Skills**

Problem Identification

Phase	Multiple Perspectives	Justification	Critical Thinking	Linking to Theory
Phase 1 (Baseline)	1.46	1.13	1.09	1.00
Phase 2	2.12	1.57	1.78	1.00

Time main effect [$\lambda = .23, F(1, 23) = 78.67, p = .000, \eta^2 = .78$]

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Results **Gain Test: Problem-Solving Skills**

Solution Generation

Phase	Justification	Critical Thinking	Linking to Theory
Phase 1 (Baseline)	1.83	1.02	1.00
Phase 3	2.15	1.66	1.00

Time main effect [$\lambda = .23, F(1, 23) = 78.67, p = .000, \eta^2 = .78$]

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Results **Gain Test: Problem-Solving Skills**

Sample of a student's response

Problem Identification in Phase 1 (Baseline)

According to the given situation, Sarah and her family is going through a tough time financially. Her mom couldn't find work easily and the job that Sarah has at a restaurant could also be revoked or the hours might be reduced. Sarah also goes to college and needs to study for a better future of her own.

Multiple Perspectives: 1; Justification: 1; Critical Thinking: 1; Linking to Theory: 1

Problem Identification in Phase 2

The issue that is being explained in this scenario is a very complex issue that is bounded by some social, economic, political, resource availability, and other issues. Thus when you consider the given case from all these different aspects, you can see how this problem is not just for one family but rather a structural problem that includes many other facades and thus an engineering and societal issue overall that needs to be changed or fixed.

Multiple Perspectives: 2; Justification: 1; Critical Thinking: 2; Linking to Theory: 1

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Results **Transfer Test**

Problem Solving Skills:

- no significant improvement
- no significant Time main effect [$\lambda = .87, F(1, 23) = 3.36, p = .080, \eta^2 = .13$]

Sub section: Personal Epistemic Beliefs:

- no significant change
- no significant Time main effect [$\lambda = 1.00, F(1, 19) = .04, p = .85, \eta^2 = .00$]

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Conclusion **Discussions**

Problem-Solving Skills

- Gain test

Problem-solving skills improved as students went through the four phases of learning activities in the learning module.
- Transfer test

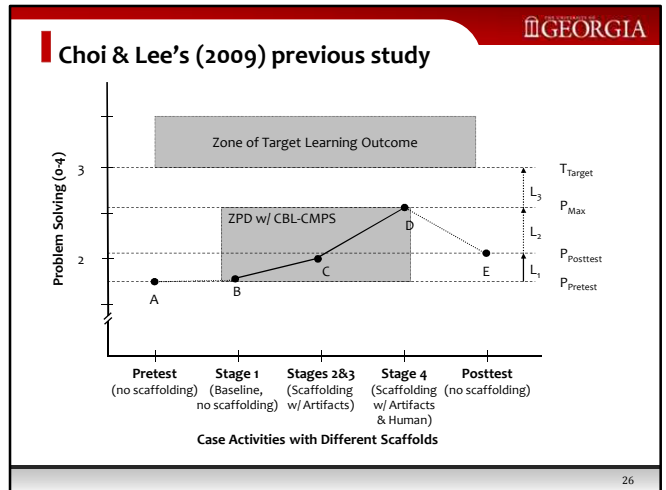
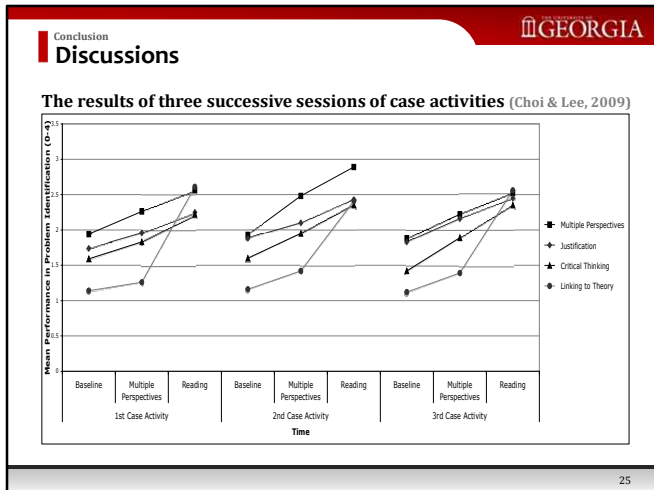
Problem-solving skills fail to improve when asking students to solve another new problem.

Epistemic Belief

- Transfer test

No change in the students' epistemic growth before and after the case intervention.

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- Conclusion
Implications
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- 1 **One session of case-based learning experience** may not be enough for students to
 - ➔ internalize their independent problem-solving skills
 - ➔ change their epistemic beliefs
 - 2 **More cases** should be provided
 - 3 Cases should be **smaller** to be completed **in a short period of time** (3 to 5 hours of learning) – portability
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Thank you

Contact Information for Further Questions

Ikseon Choi
icho@uga.edu
<http://projects.coe.uga.edu/cbel/>

The University of Georgia

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